

ORANGE COUNTY RESOURCES

Emergency Assistance

Friends of Orange County DSS partners with the [Department of Social Services](#) to provide emergency assistance to individuals and families in need.

Contact [Orange County DSS](#)

Hillsborough (919) 245-2800

Chapel Hill (919) 968-2000

Types of emergency assistance we provide include:

- emergency utility assistance paid directly to utilities to prevent disconnection
- emergency rent payments to property managers and landlords to prevent eviction
- emergency pharmacy expenses
- emergency food purchases

Inter-Faith Council for Social Service

Emergency Financial Assistance is located at 110 W. Main Street in Carrboro by appointment.

110 W. Main Street

Carrboro, NC 27510

(919) 929-6380

info@ifcmailbox.org

- For help with rent or utilities, call the Emergency Financial Assistance Line on Tuesday mornings at 9 am. The number is **919-929-6380 x2024**.
- Navigator services (access to phone and computer and other resources) will be provided by a combination of IFC staff, SOHRAD (Street Outreach, Harm Reduction and Deflection) program and interns and volunteers, generally Monday-Friday between 9am and 3:30pm.

The Crisis Intervention program serves local households and persons in need by providing food, clothing, rent, utility assistance, help obtaining IDs, transportation, information and referrals. Anyone who lives or works in Chapel Hill or Carrboro may call or visit us when they are faced with economic uncertainty, an illness, or hardship that could lead to homelessness. Trained volunteers and professional staff assess

clients' needs and provide a compassionate response to personal and household emergencies.

Members of IFC Community Services may be eligible for:

- Assistance with rent and/or utilities once every 12 months.
- Household groceries and hygiene items every month on an as-needed basis ([Community Market](#))
- Clothing vouchers for [CommunityWorx](#) once every six months
- Medication in case of an emergency
- Help getting an ID every two years
- Bus passes for appointments, interviews, funerals or emergencies

Carrboro-Chapel Hill Meals on Wheels, Inc. (phone) provides food aid in the form daily meals to the homebound, disabled, and /or elderly in the community. The main intake site is at (919) 942-2948.

Another resource in Orange County and Carrboro is the **Food Bank of Central and Eastern North Carolina**. The locally based Food Bank works through a network of 800 charities, non-profits, and other partner agencies. Together they feed tens of thousands of people at risk of hunger in 34 North Carolina counties, including Carrboro. Call (919) 875-0707 for referrals.

Information on child care assistance programs

If you need assistance finding or paying for child or day care expenses, contact **Child Care Services Association, Inc.** at 919-967-3272. The non-profit agency provides qualified individuals with access to high quality child care by offering both child care and teacher scholarships, as well as free referral services. There is also information on North Carolina and federal government programs, research, advocacy and technical assistance.

Orange Congregations in Mission, which can be reached at 919-732-6194, provides free food, gently used and discounted clothing, shelter, as well as possible rent assistance. There is also help with medical needs for the disadvantaged and low income.

Women's Center is another agency that provides qualified individuals with a broad array of supportive services and resources, and the agency focuses its programs on women and families. Some of the services they provide include career and financial counseling, advice for reducing debts, legal information services, support groups, educational workshops, and adolescent programs. 919-968-4610

Orange County North Carolina Salvation Army has locations in the region, including in Hillsborough. A number of resources are administered to those who need assistance, including some financial aid. However resources are very limited. The organizations may have some or all of the following.

- Basic needs such as clothing, food, or vouchers for furniture.
- Limited financial aid including rent or electric bills.

- Holiday assistance may be offered in Hillsborough, including Christmas and Thanksgiving meals and gifts. Programs like the Angel Tree also operate.
- Also learn about job training programs and public assistance in North Carolina.
- They also provide free back to school supplies as well as clothes to students from K to 12.

Read more on the services offered. The location is in nearby [Durham Salvation Army](#).

CPCA - Central Piedmont Community Action is part of the nationwide network of non-profits that is committed to helping low income families. While the main goal is addressing employment and self-sufficiency, they have information or referrals. Orange County families can get details on many assistance programs including loans for paying bills or rent.

Case managers can direct clients to low income housing, and provide referrals to government grants from CSBG for expenses such as rent, energy bills, or a security deposit. Weatherization and HARRP are free resources for energy conservation.

Housing for New Hope. The charity administers some services in the county as well as nearby towns. The focus is on addressing housing issues, including preventing evictions, rehousing the homeless, and coordinating emergency rental programs. The center runs shelter and transitional housing units, can help seniors and the disabled, and provide other needed aid. Many of the resources are run in partnership with local churches and charities. More on [Housing for New Hope](#).