

DURHAM RESOURCES

Low Income Energy Assistance (LIEAP)

The Low Income Energy Assistance Program (LIEAP) is a federally-funded program that provides for a one-time vendor payment to help eligible households pay their heating bills.

Households including a person aged 60 or older or disabled persons receiving services through the NC Division of Aging and Adult Services are eligible to sign up for assistance from Dec. 1 – 31. All other households may apply from Jan. 1 – March 31 or until funds are exhausted.

Households that meet the following criteria may be eligible:

- Have at least one U.S. citizen or non-citizen who meets the eligibility criteria.
- Meet an income test.
- Have reserves at or below \$2,250.(Resources will not be counted for this year's Season from December 1, 2022-March 31, 2023)
- Be responsible for its heating costs.

Eligibility

The following chart describes the Low Income Energy Assistance Eligibility Requirements.

Eligibility Requirement	What's Needed	How Often
Identity	ID, Contact with someone knowledgeable of your situation.	At application
Address	Lease, rental agreement, any other shelter expenses, contact with someone knowledgeable of your situation.	At application or situation, if moving
Citizenship/ Alien Status	Verification of citizenship/alien status via Immigration and Naturalization Service.	At application
Social Security Number	Valid social security card or number.	At application
Earned Income: Wages/Self-Employment	Wage stubs, tax forms contacting employer.	At application
Unearned Income: Public Benefits/ Private Retirement Benefits/Trust, etc.	Documents from provider, award letter.	At application
Assets/Resources	Ownership and tax records - bank and court documents.	At application

Eligibility Requirement	What's Needed	How Often
Heating Expense	Copy of bills.	At application

[Low-Income Energy Assistance Income Levels Based on 130% of Federal Poverty](#)

[CIP/LIEAP Q&A](#)

How to Apply

Households including a person aged 60 or older or an individual receiving disability benefits and services through the NC Division of Aging and Adult Services are eligible to sign up for assistance from Dec. 1 – 31. All other households may apply from Jan. 1 – March 31, or until funds are exhausted. Contact your [local Department of Social Services](#) for the application dates and for additional information on LIEAP. To apply for Energy Assistance online please visit [NCDHHS - ePASS](#).

Contact

For more information, please contact your [local Department of Social Services](#) or the [NC Division of Social Services](#).

Durham County DSS 33.

East Main Street Post Office Box 810 Durham, NC 27702-0810

Tel. #919-560-8000

Fax #919-560-8102

The Salvation Army of Durham

909 Liberty Street
 Fellowship Hall
 Durham, NC 27702

Phone: [919-688-7306](tel:919-688-7306)

In many communities around North and South Carolina, The Salvation Army can provide financial or material assistance. Since each community is unique, the details of these assistance programs vary between our different commands.

Assistance may often take the form of:

- Help with utility bills/deposits,
- Help with rent/mortgage payments
- Help with prescription medications
- Providing food for families

- Providing clothing

Each local Salvation Army will have different requirements before providing such assistance. These often include, but are not limited to valid photo identification, your social security card, and various supporting documents supporting your assistance claim.

Second Mile - Rental and Utility Assistance

by [Grey Stone Church](#)

2601 Hillsborough Road
Durham, NC 27705

Phone: [919-286-3596](tel:919-286-3596)

Second Mile Ministries exists to share the compassion of Jesus Christ with the Durham County community by providing financial help with past-due bills for electricity, water, and rent.

This program provides:

- Financial assistance

Financial Assistance Funds

by [Guidance Medical](#)

<https://guidancemedical.org/request>

Guidance Medical works to provide assistance to children with special health care needs and their families.

This program provides:

- Financial assistance

Funds may be used for:

- Medical costs - prescriptions, medical bills, medical supplies, durable medical equipment, etc.
- Non-Medical costs - home modifications, vehicle modifications, clothing, diapers, bottles, etc.
- Healthcare utilization costs - travel to medical facilities (air travel, train, bus, etc.), lodging for family (hotel, short-term rental), parking fees, etc.
- Daily living costs - food, utilities (gas, electric, water), transportation (fuel)

Other requests not categorized above will be reviewed on an ad hoc basis

Grants will be allocated up to \$500 per family, per year. Requests for funds greater than \$500 are unlikely to be funded and will require the approval of the Board and could result in delay of disbursement.

Requests will be reviewed in the order in which they are received. Recipients will be contacted upon approval. Please allow a minimum of 15 business days for review of requests.

Emergency Financial Assistance

by [Jewish for Good](#)

The Emergency Financial Assistance Program provides families assistance for necessities such as housing, utilities, health care, and food in times of crisis when they are unable to provide for themselves. Emergency Financial Assistance may be provided when there are medical issues, a loss of income, or a death in the family; however it is not intended to provide full financial support for any individual on a long-term basis.

This program provides:

- Emergency financial assistance

Emergency Financial Assistance is considered on January 1st, May 1st, July 1st and October 1st with online forms being accepted between 7 a.m. and 12 p.m. on those dates. If you are selected, you will be contacted within three business days from the first of the quarter to schedule a meeting for an initial interview and a financial assessment, at which time you will be asked to provide a summary of your assets, earnings and debts. Funds are limited and you are encouraged to try other agencies.

Please note, currently Jewish For Good is out of funding for the rest of 2024. They encourage users to visit the website to see if something has changed.

Services this program provides:

- help pay for food
- help pay for healthcare
- help pay for housing
- help pay for utilities

Populations this program serves:

- anyone in need

- all ages
- in crisis

Next Steps

Call [919-354-4922](tel:919-354-4922) to get more info.

Email jschwartz@jewishforgood.org to get more info.

Find help with heating, cooling, and utility bills

Durham residents that need help with paying their heating bills should apply for Durham County's Low Income Energy Assistance Program (LIEAP), which is a federally funded program that provides one-time grants and emergency cash payments that are used to help eligible families pay their heating bills. This payment is usually mailed to clients and received in February of each year.

The LIEAP program is accepting applications at the **Durham County Department of Social Services (DSS)**, which is located at 300 N. Duke Street. The deadline to apply for the LIEAP program is usually in mid November of each year however it may also (sometimes) help pay summer electric bills. In addition, telephone applications will be taken for disabled clients. For other questions or to learn more about the LIEAP program, call (919) 560-8000.

There are some conditions, and they include a household that applies for the LIEAP must:

- Meet a household income test.
- Have at least one United States citizen or non-citizen who meets the programs eligibility criteria.
- They need to be responsible for paying their own heating bills. Other resources and programs that help with bills and expenses

North Carolina Weatherization Assistance Program (WAP)

Helps homes become more energy efficient and safer by upgrading the home to conserve energy and make it more energy efficient. After successful implementation it can reduce the resident's heating and cooling bills by an average of 32 percent.

Some of the improvements and methods used to conserve energy and insulate a home are caulking floors, weather stripping, insulation in attics and walls, as well as repairing broken window panes. In addition, Operation Breakthrough's WAP also runs the Durham County area's Heating & Air Replacement Program (HARRP), which provides funds to repair or replace heating and air units.

- **Urgent Repair Program**

If you meet income levels, are elderly or disabled and if you need emergency repairs to your home, you may be able to get help through the Urgent Repair Program (URP). This program is used by local government and nonprofit agencies to correct housing conditions that threaten your safety or life, such as dangerous heating systems, failing septic systems, or rotten floors. The housing repair program can also pay for ramps and other accessibility modifications that enable you to continue living in your home after an illness or injury, such as a stroke or other health care condition.

- **Educational supplies**

Community Action tries to help teens, adults and other get the education and experience they need. As part of that may be free school supplies. Learn more on how to [get free back to school supplies](#).

- **Food Assistance**

The agency coordinates with a number of local resources, charities, as well as government programs to feed the hungry. Various programs provide support to children, senior citizens, the unemployed, and the low income in Durham County. They can also help people apply for public aid, such as food stamps, and more.

- **The Family Empowerment Action to Self-sufficiency Program (FEATS)**

This assistance program was created to assist enrolled program participants in removing obstacles and solving longer term problems that stand in their path to becoming self-sufficient over the long term. The program really puts the focus on assisting families in raising their income level above the low-income or Poverty Guidelines set by the United States Department of Health and Human Services. The program provides numerous services to clients, including human resource readiness and development training, case management, employment search and referrals, job training, special financial support services, and emergency cash grants for limited expenses such as rent help.

- **Mortgage and foreclosure** - Learn about NC and federal government mortgage and foreclosure assistance programs. Click here to read [more on mortgage help in North Carolina](#).

Durham Catholic Charities

Can provide Emergency Financial Assistance. Funds are limited, and people can get help regardless of religion. The charity provides emergency financial assistance to help with paying utility bills, food, or emergency rent help.

They are part of the wider agency too known as the Catholic Charities of the Diocese of Raleigh also helps Durham North Carolina residents. The non-profit agency offers emergency assistance, immigration services, and they try to improve the quality of family life of Durham residents. The address is 902 Broad St., Durham, North Carolina 27705, call (919) 286-1964, or try 919 821-9750, or click here to find how to [get rent help](#).

Presbyterian Urban Ministry

Qualified individuals may be able to access limited emergency and financial assistance, support and pastoral care to senior citizens, families with young children, as well as disabled adults. Financial assistance and cash grants are given for paying rent, heating, cooling and utility bills, prescription medications and miscellaneous expenses. Examples of the use of the money may be for small transportation needs, diapers, special diets, and baby food. Durham, NC based, and dial (919) 220-8757 or (919) 683-2647 or find [programs from Presbyterian Urban Ministry](#).

Mt. Calvary United Church of Christ

(919-688-5066) - This center provides assistance in crisis and emergency situations including housing, free food, clothing, financial, furniture, utility help, and counseling. Call (919) 596-4998.

Supportive Service Aid

Offers limited assistance in crisis situations including food, housing, clothing, financial support, furniture, and counseling, if needed. 1715 Athens Drive, Durham, NC 27707, (919) 688-5066.

Adult and Crisis Services at Durham County DSS runs several services and emergency programs for the low income and poor.

- Emergency Assistance, or EA, is a Durham county program that may distribute limited financial assistance for paying rent, housing, utilities and maybe even prescription medications.
- Energy and heating bill assistance is offered from two resources known as Crisis Intervention Program (CIP) as well as Emergency Energy Fund (EEF).
- The Direct Medical Fund can offer prescription medications and other supplies on a limited basis. Also, the North Carolina Division of Services for the Blind can provide free eye care services to persons with limited income or insurance. This can also include corrective lenses and/or surgery. [Funeral and burial assistance is for the indigent](#) in Durham County.
- Bus tickets and transportation may be offered for a scheduled medical or health care appointment or emergency.
- Water bill assistance is offered in partnership with the City of Durham Water Department for people facing a hardship. A one time grant is available to qualified residents.

Call **Adult and Crisis Services** at 300 North Duke Street in Durham, North Carolina 27701. Call (919) 560-8000.

Housing for New Hope

Can assist those facing eviction as well as the currently homeless. Funds may be available for paying rent or the agency runs shelter and transitional homes. Most of the aid is available in partnership with churches and other non-profit groups.

- Rapid Re-Housing includes short term, low income housing and case management.
- Urban Ministry offers support, including for the disabled in Durham County.
- Social workers from Housing for New Hope offer information on job training and employment services.
- Fund for housing expenses, which may include a security deposit or first months rent expense.
- Other support can be for food, medical care, and more. Find more details on [Housing for Hope](#).

Additional housing or eviction prevention programs are available. If you live in the Durham area and specifically need help with rent or information on housing assistance and low income housing, then find an extensive listing of [Durham NC rental assistance](#) programs and resources.

Interfaith Food Shuttle is a nontraditional food bank that is used to create systems and processes that address food insecurity and that also promote access to wholesome nutritious food. Call 250-0043 for more information on food programs.

United for Christ Church, Inc. - (919) 251-9947 runs a food pantry.

Church of God of Prophecy offers food on Saturdays. Call (919) 688-7838

United Pentecostal - Emergency food to people who need help. Dial (919) 477-6555.

Many other charities have food pantries, or families can apply to public aid such as WIC or SNAP. Or get information on additional food [North Carolina free food pantries](#).

Debt and bankruptcy counseling

A non-profit that also serves Durham NC clients is **Vision Credit Education, Inc.** Counselors at this organization can advise people on debt reduction and foreclosure prevention programs, as well as how to improve and repair credit scores and ratings. Deal with a financial hardship. (800) 379-4720

The **Peoples Building** in Durham has an agency that offers individuals counseling to gain protection from creditors and to work out a plan for paying debts under the supervision of the U.S. Bankruptcy Court. The center also provides classes open to the public in budgeting, debt reduction, credit contracts, comparative shopping, interest rates, foreclosure prevention, etc. Individual counseling offered one day a week to individuals. Call (919) 688-8065, or read more on [help with bankruptcy filings](#).